



MERIT SOLUTIONS



Technology helps biotech company produce new antibody medicines at scale

A pioneer biotech organization in antibody medicines for the treatment of cancer, infectious diseases, and autoimmune and inflammatory diseases needed to ensure they had optimized their operations to support their growth and ensure supply chain excellence.

After working with Merit Solutions, this customer now has the systems in place to create and develop innovative, effective, and safe engineered antibodies.

AT A GLANCE

Customer Size: 200-500 employees

Country: United States

Industry: Biotech Manufacturing

Products and Services: Microsoft Dynamics 365, Merit for Life Science, Microsoft Azure



Merit Solutions, & Microsoft Dynamics 365

Customer Challenges

This biotech manufacturer is developing and delivering a new class of antibody medicines. These medicines can be used to treat patients with cancer, infectious or auto-immune diseases.

To do this effectively, they needed a supply chain and logistics system to help them produce products on schedule, to provide the flexibility and greater quality control of an in-house manufacturing process and to improve their existing CMO manufacturing process.

Partner Solutions

Merit Solutions helped the customer identify the business needs that would improve procurement and sourcing.

After implementing Microsoft Dynamics 365 and Merit for Life Science, this customer can better plan for needed demand and mitigate supply chain issues.

They streamlined operations with benefits such as full audit trails and e-signatures, digital control and oversight of orders without interrupting production, and a streamlined overview of key inventory data.

Customer Benefits

After working with Merit Solutions, this biotech company has gained a strengthened internal control environment and increased automation across their supply chain, inventory, warehouse and manufacturing processes. Management of SOX testing and external audit testing requirements are streamlined.

They noted that costs and effort across business processes have significantly decreased and appreciate having the confidence that their ERP will support them as they grow their in-house manufacturing processes. They feel positive about the potential for commercialization of their products.

Through scientific breakthroughs both in the lab and in large scale GMP manufacturing systems and processes, the customer is now the first and only company that can efficiently produce engineered antibodies at scale.

Dynamics 365 and Merit for Life Science gives this biotech company the confidence that they're working with qualified suppliers, managing resources with precision, and accurately and consistently producing product.

The customer can easily adapt their business processes to meet changing market trends and new requirements with Microsoft Dynamics 365 and Merit for Life Science.