



MERIT SOLUTIONS



FDA Compliance Conquered: How a Biopharma Giant Leveraged Cloud ERP to Thrive

This commercial-stage biopharmaceutical company focuses on the development, manufacture, and commercialization of specialty pharmaceuticals that leverage the company's advanced delivery systems. The company is known for its innovation in drug delivery and has created many products that are used in the pharmaceutical sector. The company was established over three decades ago and

has been an innovator of new pharmaceuticals and pharma delivery, as well as a successful contract manufacturing organization (CMO). After years on a legacy, heavily customized, business solution, this life science company was in search of a new Enterprise Resource Planning (ERP) system that would effectively centralize, streamline, and manage its business processes.

AT A GLANCE

Customer Size: 200-500 employees

Country: United States

Industry: Pharmaceutical Manufacturing

Products and Services: Microsoft Dynamics 365, Merit for Life Science, Microsoft Azure



Merit Solutions & Microsoft Dynamics 365

Customer Challenges

This prominent Life Sciences company with a 30-year history, faced issues as their outdated systems no longer met regulatory requirements and hindered growth. They needed a centralization of data and processes to align with regulations, particularly the DEA's traceability rules. Their old ERP system's end of life prompted them to adopt a secure, scalable cloud-based ERP solution. In essence, they needed a visionary solution to address regulatory, operational, and technological challenges and pave the way for growth.

Partner Solution

Merit Solutions collaborated with this biotech company to identify business requirements for improved process automation across multiple departments, including Finance, Procurement, Inventory, and Product Information Management. They implemented Microsoft Dynamics 365 and Merit for Life Science, addressing controls, batch item management, inventory, quality, and finance. The solution provided secure access, automated warehouse operations, approval workflows, advanced reporting, and met industry-specific needs like labeling receipts and vendor performance analysis. This innovative approach enhanced efficiency and control in various aspects of the biotech company's operations.

Customer Benefits

The customer is now able to support its goal of manufacturing commercial products in-house, taking advantage of its leading-edge transdermal technology deploying medication for Alzheimer's disease and contraception. The customer is leveraging Merit for Life Sciences to meet all regulatory compliance while increasing efficiency and productivity on an entirely digital platform.

This prominent biotech firm partnered with Merit Solutions to enhance automation, improving controls, batch management, inventory, and finances.

With Microsoft Dynamics 365 and Merit Solutions, the organization gained security, automation, workflows, and reporting, that met their complex industry requirements.

This innovative approach significantly improved efficiency and control within the biotech company's operations, supporting their growth and compliance efforts.