

# Merit for Business Central Quality Management



Incidents happen. But they don't have to define your business.

Streamline quality management with automated incident creation, tailored processes, and prompt incident resolution.

## Benefits



### Meet Compliance

Ensure that all quality events are managed in line with regulatory requirements and your internal quality SOPs



### Improve Product Quality

Maintain high product quality standards with systematic tracking and prompt resolution of quality incidents.



### Boost Efficiency

Enable efficient quality incidents prioritization and resolution with automated quality processes and transparency into the entire quality management cycle.

## Key Features

- **Track and manage detailed information for each quality event type including:** nonconformances (NCRs), corrective and preventive actions (CAPAs), deviations, complaints, and audits.
- **Event Categories Assignment:** Assign event categories to each newly created quality event that further determine its corresponding quality process.
- **Structured Quality Processes:** Each quality process associated with a quality event contains a structured list of process steps, ensuring alignment with regulatory requirements and your quality SOPs.
- **Automated Event Triggers:** Automate quality event creation based on user-defined rules, such as production failures or inspection rejections, to ensure timely identification of issues and prompt intervention.

Boost  
Microsoft D365  
Business Central



Merit for Business Central Quality Management helps you effectively manage quality incidents by ensuring compliance with your internal quality SOPs as well as regulatory requirements.

Don't let compliance challenges hinder your business.  
Contact us to learn more about Quality Management.

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# Quality Management Enhancements to D365 Business Central



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